



Operational Policies

The following information is important for all booth contractors. Please review it carefully and forward it to your appointed contractor.

Booth Plan Approval

Exhibitors using an external booth builder must submit their booth plan for cosmetic and technical approval. For details on the submission requirements and process, please refer to the [Booth Plan Submission](#) section of the [Exhibitor Manual](#).

Venue Providers and Services

Please refer to the [Service Information](#) section of the [Exhibitor Manual](#) for a complete overview of the available services and options.

Arrival and Access

Access to the exhibition hall is strictly regulated to ensure a safe environment for all ISC participants. Arrival for build-up or dismantling outside the scheduled access hours is not permitted. Please refer to the [Exhibition Schedule](#) for the hall opening and access times.

External booth builders must enter via Gate H i.e. Tiergartenstraße. Build-up and dismantling wristbands are issued free of charge at Gate H. However, prior registration through the "External Booth Builder Information" task in the [Exhibitor Portal](#) is required.

Remaining in the exhibition hall after the published access hours is not permitted. Please follow all on-site announcements and exit the hall promptly when requested by the organizer and/or Hamburg Messe staff.

Vehicle Access

Vehicles up to 7.5 t may access the lower parking level of exhibition hall H i.e. under the show floor, for unloading only with a maximum unloading time of 2 hours. Please note that a €100 deposit system is in place to ensure compliance with the allocated unloading time. For long-term or overnight parking, please use the [CCH underground parking](#).

Vehicles over 7.5 t must apply for vehicle access on the ground level of Hall H i.e. the show floor. Please refer to the [Shipping & Logistics](#) section of the [Exhibitor Manual](#).



Build-Up

Please refer to the [Exhibition Schedule](#) to determine your assigned build-up slot and forward the information to all parties involved in the build-up of your booth. Everyone attempting to enter the event venue before the assigned time slot will be denied access.

All booth construction must be completed by **Monday, 7 June 2027 (midnight)**. If an exhibitor is unable to meet any of the specified deadlines, they must notify the ISC organizers immediately. The organizers reserve the right to take any measures they deem necessary to ensure that the booth is completed on time. Any resulting costs shall be borne by the exhibitor. Such measures may include, where necessary, forfeiture of the exhibitor's right to use the allocated booth space. For more information, please refer to the [General Terms & Conditions](#).

Build-Up and Dismantling Wristbands

External booth builders must enter via Gate H i.e. Tiergartenstraße. Build-up and dismantling wristbands are issued free of charge at Gate H. However, prior registration through the "External Booth Builder Information" task in the [Exhibitor Portal](#) is required.

Remaining in the exhibition hall after the published access hours is not permitted. Please follow all on-site announcements and exit the hall promptly when requested by the organizer or Hamburg Messe staff.

On-Site Exhibitor Support

On-site exhibitor support is available at booths [M01](#) and [M05](#) in Hall H during the following times:

- Sunday, 6 June 2027: 08:00 - 22:00
- Monday, 7 June 2027: 08:00 - 22:00
- Tuesday, 8 June 2027: 08:00 - 18:00
- Wednesday, 9 June 2027: 08:00 - 18:00
- Thursday, 10 June 2027: 08:00 – 23:59

Freight Aisles

Please note that freight aisles must remain clear at all times and may not be used for storage. These aisles will be clearly marked on-site during build-up. Exhibitors are required to remove any items placed in freight aisles immediately upon request.



Waste Collection

The organizer provides general cleaning of the exhibition halls. Exhibitors are responsible for the cleaning and upkeep of their own booths to ensure a clean and presentable environment throughout the event. This includes waste collection services for daily waste generated during the exhibition opening hours. For ordering, please refer to the [Waste Collection](#) section of the [Exhibitor Manual](#).

Waste Disposal and Recycling

During build-up and dismantling, waste containers will be provided by the organizer. All exhibitors and contractors are required to ensure proper waste separation in accordance with the on-site guidelines and the information provided prior to the event.

Any unannounced secondary or raw materials that remain in the hall after you leave the stand space will be removed and charged to the exhibitor.

Security

General security and fire safety will be provided throughout the exhibition. Exhibitors remain responsible for the security of their own booths, exhibits, and personal belongings.

The organizer accepts no liability for loss, theft, or damage to exhibitor property. Please do not leave valuables unattended overnight and consider arranging dedicated booth security if required. For ordering, please refer to the [Booth Security](#) section of the [Exhibitor Manual](#).

Catering

No catering will be provided during the build-up or dismantling periods. Food and beverages can be purchased nearby, e.g. at [Hamburg Dammtor](#) train station. Please note that food delivery personnel will not be permitted to enter the exhibition hall.

The consumption of alcohol is strictly prohibited during the build-up and dismantling phases of the exhibition. Please refer to the [Exhibition Schedule](#) for the applicable dates and times.

Dismantling

All exhibits must remain staffed and operational until the official closing time of the show. External booth builders may access the exhibition hall from **5:00 PM on Thursday, 10 June 2027**. Any staff requiring access before this time must be registered and hold an appropriate exhibition pass.

If a booth has not entered the dismantling phase by the morning of the second dismantling day, the organizers reserve the right to take any measures they deem necessary to ensure that the booth is dismantled on time. Any resulting costs shall be borne by the exhibitor. For



further information, please refer to the [General Terms & Conditions](#). If an exhibitor is unable to meet any of the specified deadlines, they must notify the ISC organizers immediately.